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## Management Consultants to the Precast Industry

# **RESULTS IMPROVEMENT BULLETIN**

#### PRECAST BUSINESS RESULTS IMPROVEMENT BULLETIN

Precast Business Results Improvement Bulletins are published by MJS Management Services. Additional bulletins that summarize current management challenges and solutions for the precast industry can be found at www.mjsmanagement.net.

MJS Management Services is a consulting firm that works exclusively with clients in the precast industry to improve business performance and results. For assistance with this or other management challenges please call 206-388-5209 or contact us by email. Visit our web site for a full description of the services we provide.

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### **REDUCE YOUR COST STRUCTURE**

Cost structure is a major challenge and opportunity for precasters. Think of the impact that a cost structure reduction of 3%, 5% or 10% will have on profits and market share expansion.

Below is a helpful list of action items for cost structure reduction. Creating a list is straightforward, achieving reductions is far more difficult – requiring the ability to challenge the status quo, creatively identify alternatives, overcome resistance and strong negotiating skills.

Some questions to ask:

- Have all of the major elements of your cost structure been thoroughly reviewed? Could some of the areas listed below be given more attention?
- Does the team assigned to examine costs have the skills necessary to achieve the target results? Have processes been noticeably improved?
- What are the results? In which areas and by how much is your cost structure this year less than last? What is the target for next year?

MJS Management Services brings a proven methodology to help you identify and implement meaningful cost structure reductions. S Management Services

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### **Cost Structure Reduction - Action Item Starter List**

### Labor hours

- Reduce hours by streamlining process and eliminating redundant activities
- Minimize rejects, rework and repairs
- ➢ Manage overtime
- Manage turnover and training
- Manage absenteeism
- Streamline and better manage maintenance activities
- Improve scheduling to better utilize hours
- Improve project management and communication to reduce project problems

#### Labor rate

- If the labour supply and demand situation in your market allows, negotiate a low wage rate increase
- Implement a two tier wage structure
- If labour demand is very low negotiate wage and benefit freezes or roll backs
- Find opportunities to lower benefit costs

### Salaried hours

- Improve the productivity of key salaried groups such as sales, engineering and finance/administration.
- Confirm that the investments these groups are making in technology are producing the desired returns

#### Design

- Challenge and train designers to design for materials, production and construction efficiency
- ➢ Standardize
- > Pre-influence customers to specify or accept economical designs

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#### Materials and Services

- Develop closer partnerships with suppliers and ask them to help solve your problems
- Increase the amount of time your senior managers spend with their equivalents at key suppliers
- Aggressively ask suppliers for price support for key projects, broaden the definition of key projects
- Assign an executive to set targets then work with the purchasing group to negotiate price reductions, freezes or discounts. Give your suppliers targets. Measure how successful you can be.
- Include services suppliers in your review (maintenance, bonding, insurance, bank, legal, accounting) check the rates charged and their productivity
- > Break out of old patterns and entertain quotes from alternate suppliers
- Manage incoming material freight costs
- Test incoming materials (as per ISO) to ensure suppliers are meeting quality and consistency expectations
- Minimize inventory materials, spare parts

#### Energy

- Manage overall energy use, identify conservation measures
- Manage peak consumption, stagger shifts if cost effective

#### **Overheads**

- Contract out to provide flexibility
- Take a zero base approach to overhead review re-justify all overheads
- To open up new options ask the question "do we need the level of service now provided by our overhead departments? To what extent would the business be impacted by offering a lower level of service at a lower cost?"

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#### **Facilities and assets**

- ➢ Sell or lease excess facilities
- > Sell excess or obsolete equipment that is expensive to maintain
- Review lease or mortgage rates to ensure they are not higher than current market
- Review property and other facility taxes
- Review insurance coverage
- Review depreciation policy